# The 90-Day Money-Back Guarantee Explained

LiveGood: Ordering & Guarantee · https://coachluke.com/docs/the-90-day-money-back-guarantee-explained/

Every LiveGood order carries a 90-day money-back guarantee, shown right in their checkout. It exists so the trial risk sits with them, not you.

## How it works

Use the product consistently — for most of these formulas that means daily use for two to three months, which is the realistic window for noticing results. If you're not satisfied, contact LiveGood and request your money back within 90 days of your order.

## Why 90 days matters for supplements

Most supplement effects build gradually. Factor4, for example, needs four to eight weeks of consistent use before you can fairly judge it, and collagen results on skin, hair, and joints work on a similar timeline. A 90-day window means you can complete an honest trial and still be covered.

## Who handles the refund?

LiveGood does — the guarantee is theirs, and refunds go through their customer service, since your purchase and payment are with them directly. Coach Luke's site reviews the products but doesn't process orders or refunds.

## Does the guarantee require an empty bottle or receipt?

Keep your order confirmation email — that's your proof of purchase and order date. For current terms and the exact claim process, check LiveGood's own policy at their checkout or contact their support, since their process is theirs to define and may be updated.

*Disclosure: Coach Luke is an independent LiveGood affiliate and may earn a commission on purchases made through links on this site, at no extra cost to you.*